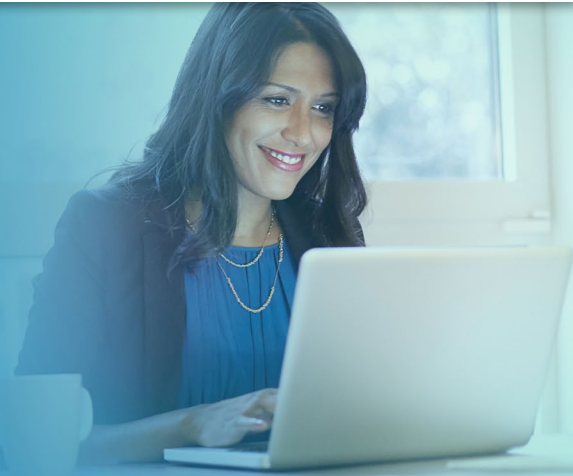Model **N**

Learn and master your Model N platform

Model N Education Services delivers user, operational, and technical education to your team through targeted learning paths. With our extensive knowledgebase, training repositories, and customized learning, you can efficiently and cost-effectively onboard and cross-train team members to prevent knowledge gaps and increase productivity. Plus, our scalable training and change management solutions enable you to effectively roll out new applications and updates globally.

Everything you need to optimize your revenue activities

Whether you're looking to stay current on capabilities, discover new tools, provide ongoing access to role-based education, or onboard users, Education Services provides scalable, repeatable, and efficient enablement. Tailor training to your processes, use cases, and preferences by selecting from numerous formats and resources:

- Instructor-led, in-person and remote training
- Self-paced e-learning
- Virtual labs
- How-to videos
- Performance support
- Custom training
- Certifications
- Ngage in-app guidance
- Learning Library
- Learning as a Service

Measure and drive adoption of error-free processes

With **Model N Ngage**, you can embed the right learning content, help, or warning messages directly into your Model N application. Ngage's built-in analytics enables you to uncover insight into users' behavior, so you can target guidance to where it's needed most in a manner that's specific to your processes and users' roles. These powerful, subscription-based tools and bundled services help close the gap between training and real-life application, reduce user frustration, and foster greater adoption of consistent processes. Plus, they enable you to customize the user interface to ensure adherence to best practices and company policies without the need for actual customizations that are expensive to build and maintain.

Enable users to train at their own pace

A one-stop shop for all educational and performance support, the **Model N Learning Library** provides an extensive curriculum, cloud-based labs, and certification testing. With this private, robust repository of role-based learning assets, training guides, and company-specific content, you can instill applicable product knowledge and experience with new and existing team members, while increasing user adoption and satisfaction. Skills assessments and certification tests enable you to validate your team's understanding and monitor role-based learning paths. Dashboards and reports keep you updated on progress, so you can tailor and scale your education programs as needed.

Support continuing education with ongoing access to expert resources

Because learning is a never-ending process, Model N has created **Learning as a Service (LaaS)** – a subscription-based offering that gives you the flexibility to deploy education when and where it's needed the most. You'll have on-demand access to expert resources for onboarding, SaaS updates, refreshers and remediation, advanced topics and best practices, or any ad hoc scenario. We work with you to create and execute a learning plan that meets your needs and provides additional support to help you optimize and scale your education program. With LaaS, it's easier than ever to achieve and sustain process excellence, while minimizing the impacts of turnover and related operational challenges.

Maximize revenue and your investment with Model N Expert Services

Model N Education Services is one of the many offerings available through Model N Expert Services. Developed to help you turn revenue management into a competitive advantage, Expert Services delivers the technical, operational, and industry expertise you need to utilize and adopt our applications, streamline processes, and maximize the value of Model N applications. We continuously evolve our services portfolio to offer innovative offerings that optimize revenue, manage risk, and enable you to focus on innovation. LEARN MORE ➞

Give your Model N knowledge a boost.

Schedule a meeting to learn how you can access educational resources
that will help you master your Model N platform.

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